

# Newsletter 1:

## Log Books and Urine Separation

**NatSol** the  
compost toilet  
specialists



### Dear Owner or Manager,

## New Log Book

There are now over 500 NatSol Full Access toilets in the UK. It is rare for these toilets to have operating difficulties and when this does occur it is often due to a management issue.

We want to assist you in running your toilet to the best possible standard but in order to do this we need reliably recorded information about the actions you have taken through the course of each year so that we can understand what has been done and what might not have been done.

To this end we have produced and printed a new log book. All new customers will receive this automatically but we are also willing to supply it without charge to all existing customers.

From 1st July 2018 we will give free telephone and email support only to those owners who have started to use the new log book.

The new log book must be used in conjunction with our current operating manuals. There are two versions of this available: one for the model with the fibre-glass pedestal (pic) and one for the current model with the stainless steel pedestal (pic). The manuals can be downloaded from:  
[www.natsol.co.uk/technical/manage-full-access](http://www.natsol.co.uk/technical/manage-full-access)

Alternatively, we could send you a printed copy of the correct guide.

## Urine Separation

Some of our toilets receive quite heavy use. In some cases the use is higher than was originally envisaged. We have also learned more about urine separation over the years and have developed a simple upgrade for existing toilets which will reduce the risk of urine entering the vault.

We can supply this upgrade at reasonable cost. However, we would first wish to be certain that it is actually needed and that any excess liquid in the vault is not due to other factors. Please contact us if you believe that too much urine enters your toilet vaults. Provided you adopt the new log book we will be happy to discuss the matter free of charge.



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