

Operating manual for Zero Discharge 2, Stand Alone toilet

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The NatSol No-Flush Toilet System

General description

The NatSol No-Flush public toilet system allows solids and urine to mix. All waste enters the tank and there is no drain or soakaway installed.

Odour is typically controlled by a passive ventilation duct and extraction cowl. The ventilation system creates a negative pressure in the tank and draws air down the pedestal.

The urinal does not have a trap as it is vented in the same way as the toilet pedestal via the connecting pipe-work.

Hand cleansing

We supply alcohol gel dispensers for hand cleansing and advise against the installation of hand basins due to freezing and flooding risk.

Daily cleaning and management

- Clean the inside of the pedestal using a pump up sprayer with water and disinfectant and a suitable brush. Do not use metal scrapers, wire brushes or any abrasives on the inside as these will damage the Teflon coating.
- 2. Clean the outside and top of the pedestals using an appropriate non-abrasive cleaning solution e.g. a multi surface cleaner.
- 3. Clean the urinal with a soapy water spray and brush. Once a week flush the urinal with 2 litres of water and a little soap to keep the pipe clear.
- **4.** If flies or abnormal odours are present in cubicles notify the manager who will check the **Troubleshooting** section at the end of this manual.

Six monthly checks

 Check that the cowl on the vent pipe can turn freely. It will need greasing once a year. You will need to turn the retaining catch aside and remove the upper half. Make sure the retaining catch is tightened again afterwards.

Tank emptying

- 1. Use the laser measurer (supplied) and the NatSol guide to assess when the tank needs emptying. The guide is in the laser measure pouch.
- 2. Ensure public are kept away from the toilet during emptying.
- 3. Remove the pedestal using the security bolt driver.
- 4. The tanker driver must focus first on removing the solids in the tank.
- **5.** When the tank is empty clean the floor with disinfectant and refit the pedestal.

Record keeping

- 1. Record dates of tanker visits and approximate volume removed.
- 2. Record and report any problems with odours and/or flies.

Troubleshooting

a) Flies

Flies have not been a problem with this system. However, should they arise then have the tank pumped out. Rinse down inside surfaces of pedestal. In the event of a low level outbreak use fly spray down the pedestal every day for a week.

b) Smells

- a. On passively vented toilets check that the directional cowl has not jammed and that it is not overhung by tree branches. Make sure it has been greased regularly.
- b. Identify whether the smell is actually coming from the toilet pedestal or is the smell coming from the urinal and if so is it from the bowl or the floor?
- c. Check whether the odour is actually from the NatSol system or is it coming from a neighbouring sewage treatment plant or muck spreading operation on farmland?

If the problem cannot be resolved, please contact NatSol with the following information:

- Weather conditions that influence the smell, e.g. strong wind.
- Approximate tank waste level.